

# The Therapeutic Leader

## Clinician to Captain Terms & Conditions

---

### 1. Overview of The Therapeutic Leader

- 1.1. The Therapeutic Leader is a coaching and consulting business that provides leadership development, coaching and training specifically designed for experienced therapeutic professionals who have transitioned into leadership roles. Through a tailored approach, The Therapeutic Leader offers programs, coaching and resources to help clients develop an authentic leadership style, build confidence, and effectively apply their clinical skills to leadership in supportive and inspiring ways. The Therapeutic Leader is dedicated to empowering therapeutic leaders to excel in their roles and create positive impacts within their teams and organizations.

### 2. Structure of the Clinician to Captain Program

- 2.1. The Clinician to Captain Program is held entirely online through [www.thetherapeuticleader.com](http://www.thetherapeuticleader.com) ("the website"), with live coaching sessions held on Zoom.
- 2.2. The webinar content is pre-recorded and can be accessed at any time during the program's opening. Live coaching sessions will be recorded and uploaded to program area of the website. There are workbooks and practice to be completed each week independently.
- 2.3. The Clinician to Captain Program runs for 6 weeks (one module per week) with pre-recorded content (approximately 45 minutes) and one live coaching session (one hour) per week. The program area will be held open for an additional 4 weeks to enable participants to complete the content and download necessary files.
- 2.4. Access to the content requires creation of a free member's account on the website.

### 3. Relationship with ABC Psychology

- 3.1. The Therapeutic Leader is operated by Victoria Veldhuizen. Victoria Veldhuizen is a registered psychologist.
- 3.2. While Victoria Veldhuizen is a registered psychologist, The Therapeutic Leader is not a psychology service.
- 3.3. By consenting to participate in The Therapeutic Leader coaching, participants acknowledge that they are participating in a coaching program and are not receiving psychological services from Victoria Veldhuizen.

- 3.4. To avoid any potential conflicts of interest arising, psychological clients of Victoria Veldhuizen cannot be accepted as participants with The Therapeutic Leader within at least two years of cessation of psychological services provided by Victoria Veldhuizen.
- 3.5. Similarly, participants with The Therapeutic Leader Coaching program cannot be accepted as psychological clients of Victoria Veldhuizen within a minimum of two years of completion of any coaching services with The Therapeutic Leader.
- 3.6. If in the course of participating with The Therapeutic Leader, issues arise which in Victoria Veldhuizen's professional opinion are beyond the scope of the coaching relationship, a participant may be advised to see their GP and obtain a referral to consult with an appropriate clinician.
- 3.7. Victoria Veldhuizen may at any time and in their sole discretion, terminate a participant's registration with The Therapeutic Leader if she considers it appropriate to do so. In the event of termination of a participant's registration with The Therapeutic Leader on this basis, a partial refund of the participant's fees may be provided.

#### **4. Privacy and Disclosure of Personal Information**

- 4.1. As part of your participation in the Clinician to Captain Program, The Therapeutic Leader needs to collect and record information from you.
- 4.2. Please note that the live coaching sessions will be recorded and placed in the program portal to allow those participants who aren't able to attend to watch it later. You may choose to have your camera off to protect your privacy if you wish.
- 4.3. Please see a copy of our Privacy Policy on our website. By joining this program, you acknowledge that you have read and understood the Privacy Policy.

#### **5. Technology Requirements**

- 5.1. The Clinician to Captain Program is provided online through our website portal and by videoconferencing. You are responsible for the costs associated with setting up the technology needed so you can access online content and participate in video conferencing workshops.
- 5.2. To access ABC Coaching content, you will need access to a computer, Zoom, webcam [optional], microphone and speakers, as well as a private room or quiet space.
- 5.3. The Facebook group is an additional resource that you may participate in if you wish, acknowledging the limitations of privacy therein. The Facebook group is private and locked to the current members only.
- 5.4. The privacy of any form of communication via the internet is potentially vulnerable and limited by the security of the technology used.

#### **6. Conditions of Purchase and Intellectual Property**

6.1. The Therapeutic Leader's website, its Clinician to Captain Program and all content provided within, is the intellectual property of The Therapeutic Leader.

5.5.6.2. The reproduction, exploitation, redistribution or use of all or part of any visual, auditory or software element or document from The Therapeutic Leader's website or the Clinician to Captain Program is prohibited.

5.6.6.3. The member's area of the website is strictly for those who have created an account, and your login details must not be shared.

6.4. The Clinician to Captain Program is being offered to its Beta participants at a special rate, on the understanding that those participants will provide feedback about the program.

## **6.7. Fees**

6.1.7.1. The Clinician to Captain Program is being offered for its Beta participants at a special rate of \$AUD799. I acknowledge this is a significant discount from the expected final version of the program.

## **7.8. Cancellation & Refund Policy**

7.1.8.1. The Therapeutic Leader will grant a refund of the registration fee paid by any participant, within 72 hours prior to the commencement date of the Clinician to Captain Program.

7.2.8.2. After the commencement of the course, full or partial refund of the registration fee will be granted at the discretion of The Therapeutic Leader, and ordinarily only in circumstances where a participant's registration is terminated by The Therapeutic Leader in accordance with the terms of Part 3.

## **8.9. Consent to participation in the ABC Coaching Program**

8.1.9.1. By joining this program, I confirm that I have read and understood the information in this document about The Therapeutic Leader's Clinician to Captain Program and I acknowledge the following:

8.1.1.9.1.1. The Therapeutic Leader is a coaching service. Although The Therapeutic Leader founder Victoria Veldhuizen is a registered psychologist, this is not a psychological service and I will not be receiving psychological services, treatment, advice or therapy in the course of my participation.

8.1.2.9.1.2. I am not an existing client of Victoria Veldhuizen and I have not previously accessed psychological services provided by Victoria Veldhuizen.

8.1.3.9.1.3. As a result of my participation with The Therapeutic Leader, I am precluded from accessing psychological services provided by Victoria Veldhuizen for a minimum period of two years from the completion of coaching.

[8.1.4.9.1.4.](#) I have read and understood The Therapeutic Leader Privacy Policy.

[8.1.5.9.1.5.](#) I am receiving a discounted price on the Clinician to Captain program as a beta participant in return for feedback on the program. I acknowledge that this is not the finalised version of the program.

[8.1.6.9.1.6.](#) I have had an opportunity to ask any outstanding questions of The Therapeutic Leader regarding participation in this program.